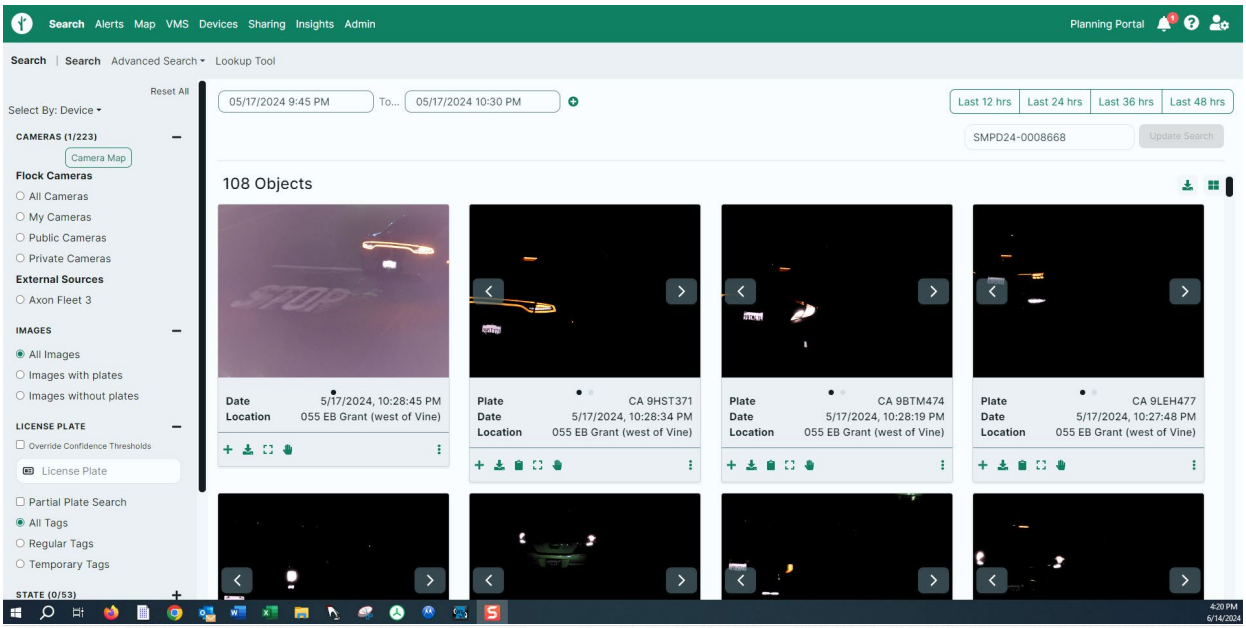
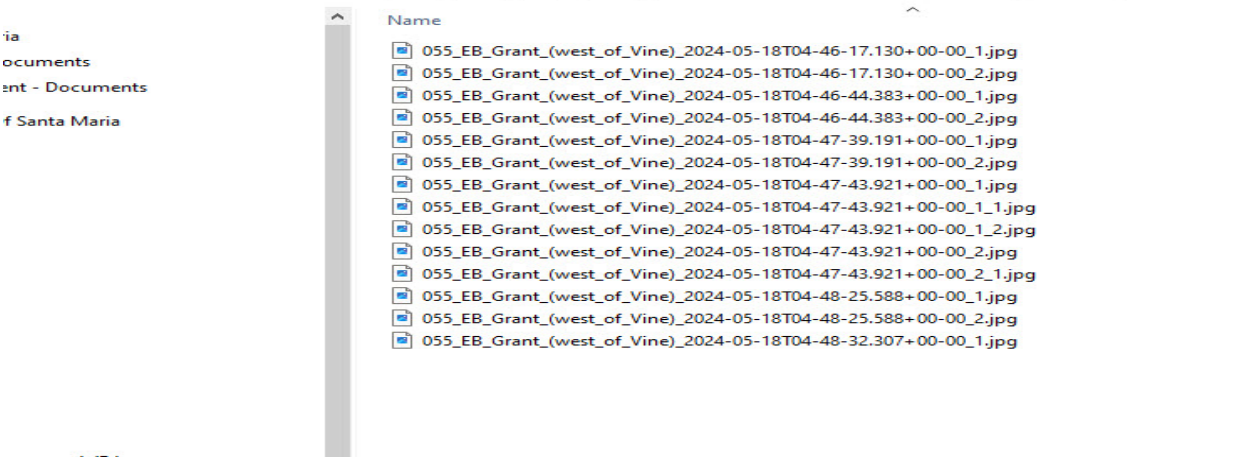
From: Stephen Best
To: Flock Safety; Libby Landers; Jake Sherman; brendon.norton@flocksafety.com
Cc: Eligio Lara; Michael Balcorta; Tee Jane Teh; Stephen Best
Subject: Download Images as ZIP still not working
Date: Friday, June 14, 2024 4:40:29 PM

Back in February of 2024 I reported the "Download Images as Zip" was not working properly. Not getting the majority of the images presented in the search results.
I was working with Chris Howell on the problem.
Recently my Crime Analyst reported the problem still exists. I was unable to verify it at the time.
Today I was trying to document the vehicles in the area when our Condor camera got shot. I searched the nearest Flock Camera "055 EB Grant" for 5/17 2145-2230 Hrs. and got 108 objects.
I downloaded the "Metadata as CSV" and it appears to have 108 entries (Good!) but my "Download Images as a ZIP" resulted in 14 images (epic fail).
I even scrolled all the results to make sure they populated before doing the download.

Please continue to work on this issue. Thanks





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